## POLICY AND RESOURCES CABINET COMMITTEE

## Thursday, 10th September, 2015

## 10.00 am

Darent Room, Sessions House, County Hall, Maidstone





### AGENDA

### POLICY AND RESOURCES CABINET COMMITTEE

Thursday, 10 September 2015, at 10.00 amAsk for:Ann HunterDarent Room, Sessions House, CountyTelephone:03000 416287Hall, MaidstoneCountyTelephone:03000 416287

Tea/Coffee will be available 15 minutes before the start of the meeting

#### Membership (14)

Conservative (8):	Mr A J King, MBE(Chairman), Miss S J Carey, Mr J A Davies,Mr R L H Long, TD, Mr S C Manion,Mr L B Ridings, MBE and Mrs P A V Stockell
UKIP (3)	Mr J Elenor, Mr C P D Hoare and Mr R A Latchford, OBE
Labour (2)	Mr D Smyth and Mr N S Thandi
Liberal Democrat (1):	

Liberal Democrat (1): Mrs T Dean, MBE

#### Webcasting Notice

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By entering into this room you are consenting to being filmed. If you do not wish to have your image captured please let the Clerk know immediately

#### UNRESTRICTED ITEMS

(During these items the meeting is likely to be open to the public)

#### A - Committee Business

A1 Introduction/Webcast announcement

A2 Apologies and Substitutes

To receive apologies for absence and notification of any substitutes present

#### A3 Declarations of Interest by Members in items on the Agenda

To receive any declarations of interest made by Members in relation to any matter on the agenda. Members are reminded to specify the agenda item number to which it refers and the nature of the interest being declared

A4 Minutes of the meeting held on 1 July 2015 (Pages 7 - 12)

To consider and approve the minutes as a correct record.

A5 Meeting Dates for 2016-17

To note the dates for meetings of the Policy and Resources Cabinet Committee are scheduled to take place at 10am on the following dates:

Friday 15 January 2016 Tuesday 15 March 2016 Tuesday 24 May 2015 Friday 22 July 2016 Thursday 8 September 2016 Friday 2 December 2016

Friday 13 January 2017 Wednesday 8 March 2017

# **B** - Key or significant Cabinet Member Decision(s) for recommendation or endorsement

B1 Customer Service Policy (Pages 13 - 82)

To consider and endorse, or make recommendations to Cabinet Member for Commercial and Traded Services on the proposed to decision to formally adopt the Customer Service Policy and its principles within KCC including the recommendations arising from the consultation

B2 Final Draft of the VCS Policy and Consultation Feedback (Pages 83 - 156)

To consider and endorse, or make recommendations to the Cabinet Member for Community Services on the proposed decision to adopt KCC's VCS Policy

B3 Award of Insurance Programme Contracts (Pages 157 - 164)

To consider and endorse or make recommendations to the Deputy Leader and the Cabinet Member for Finance and Procurement on the proposed decision to award contracts for insurance

# C - Other items for comment/recommendation to the Leader/Cabinet Member/Cabinet or officers

C1 Annual Business Planning Review (Pages 165 - 174)

To comment on the review of the 2015/16 business planning round and agree the business planning arrangements for 2016/17 set out in section 3 of the report

C2 Legal Services' Evolution Efficiency Enterprise Final Report 2012/15 (Pages 175 - 192) To note the report

C3 Work Programme 2015 (Pages 193 - 196) To consider and agree the work programme for 2015

#### EXEMPT ITEMS

(At the time of preparing the agenda there were no exempt items. During any such items which may arise the meeting is likely NOT to be open to the public)

Peter Sass Head of Democratic Services (01622) 694002

Wednesday, 2 September 2015